



Cyber Security- Tips for Staying Vigilant During Uncertain Times

With the escalating conflict between Russia and Ukraine, the increased threat of cyberattacks are on the forefront of our minds. Increases in cyberattacks often coincide with military action. At Pentucket Bank, we take cybersecurity very seriously. To protect your assets held at Pentucket Bank we continuously enhance our cyber defenses by:

- Closely reviewing and taking action on Security Operations Center items,
- Performing Security Awareness Training for all employees,
- Utilizing the next generation of endpoint protection and response,
- Enhancing log monitoring of all our systems,
- Blocking all inbound connections coming from Russia and Ukraine,
- Blocking all connections to the MEGA Cloud Storage Service, and
- Applying known security patches to vulnerabilities in a timely manner.

As Customers of Pentucket Bank you too should be on guard for threat of cyberattacks. Here are some recommended courses of action:

- Raise your knowledge and awareness of the situation,
- Treat email with increased suspicion,
- Utilize strong passwords using upper and lower case letters, numbers, and special characters,
- Ensure your software and systems are up-to-date with patches,
- Be suspicious of offers that sound too good to be true,
- Be wary of phone calls claiming to be the Bank asking for your username and password,
- Utilize secure internet connections,
- Utilize security applications (or endpoint protection) on PCs and servers to protect from malware infections, cyberattacks and other threats,
- Back up your data,
- Check web addresses by hovering over links before you click them, and
- Check email addresses of the senders in the emails you receive.

Pentucket Bank is staying vigilant and guarding against cyberattacks. It is important you stay vigilant too to prevent and defend against these types of attacks.